### TERMS OF SERVICE

Last Updated: August 11, 2025

These Terms of Service constitute a legally binding agreement between users and TechtoNauts, concerning access to and use of our website, services, and products. These Terms comply with Bangladeshi laws including the Information and Communication Technology Act 2006. By using TechtoNauts services, users agree to these Terms. If not agreeable, please refrain from using our services.

You agree that by accessing the site or services, you have read, understood, and agree to be bound by all of these Terms. If you do not agree with all of these Terms, then you are expressly prohibited from using the site and services and you must discontinue use immediately.

### 1. Use of Our Services

## a. Eligibility

You must be at least 18 years old or have legal authority to use our services. You agree to provide accurate, complete, and current information.

### b. Permitted Use

You may use our services to:

- Request website, app, or API development for your business.
- ♦ Access AI solutions for issues like counterfeit products or food safety.
- ◆ Participate in our R&D programs, where applicable.

You may not:

- Use our services for illegal activities or to violate Bangladeshi laws (e.g., Digital Security Act 2018) or international regulations.
- ♦ Attempt to hack, reverse-engineer, or interfere with our systems, APIs, or AI models.
- Distribute malware, spam, or harmful content.
- Use the services in any way that infringes any third party's rights, including intellectual property rights, copyright, patent, trademark, trade secret, or other proprietary rights or rights of publicity or privacy.
- Post, upload, or distribute any defamatory, libelous, or inaccurate content.

## c. Account Responsibilities

If you create an account, you are responsible for securing your credentials and all activities under your account. Notify us immediately of unauthorized access.

## 2. Our Services

We provide:

Website and app development for Bangladeshi e-commerce and startups, in any language.

- ♦ AI and machine learning solutions to address fake products (FMCG, medicines, beverages), food habits, and organic food access.
- ◆ APIs, GUI apps, UI/UX designs, and portfolio creation to support minimum viable businesses.
- R&D to solve real-time problems and promote a modern lifestyle in Bangladesh.

We may modify or discontinue services at our discretion, with notice where required by law. Supplemental terms and conditions or documents that may be posted on the site from time to time are hereby expressly incorporated herein by reference.

## 3. Payment and Fees

- ◆ Fees will be specified in your service agreement or quote.
- Payments must comply with Bangladeshi financial regulations and be made as agreed.
   Non-payment may result in suspension or termination of services, with notice as required by law.
- ♦ All payments are non-refundable unless otherwise stated in your agreement.

reproduce, and distribute such material for delivering services.

## Our Content: All content, code, designs, AI models, and materials are our property or licensed to us,

4. Intellectual Property

wodify them without permission.
 Your Content: You retain ownership of content you provide (e.g., logos, business data). By providing it, you grant us a non-exclusive, worldwide, royalty-free license to use, modify, publicly perform, publicly display,

protected under Bangladeshi copyright laws and international treaties. You may not reproduce, distribute, or

◆ **Deliverables**: Ownership of custom websites, apps, or other deliverables will be outlined in your service agreement. Unless otherwise agreed, we grant you a limited license to use the deliverables for your business purposes.

The site is protected by copyright, trademark, and other laws of both Bangladesh and foreign countries.

Our trademarks and trade dress may not be used in connection with any product or service without our

prior written consent.

5. Termination

## We may suspend or terminate your access if you:

• Engage in fraudulent or harmful activities.

♦ Fail to make payments as agreed.

Violate these Terms or Bangladeshi laws.

immediately cease.

6. Limitation of Liability

To the extent permitted by Bangladeshi law, we are not liable for indirect, incidental, or consequential

You may terminate your use of our services, subject to contractual obligations. Termination does not

relieve you of outstanding payment obligations. Upon termination, your right to use the services will

# damages arising from your use of our services. Our liability is limited to the amount paid for the service in question. In no event shall we or our suppliers be liable for any damages (including, without limitation, damages for loss of data or profit, or due to business interruption) arising out of the use or inability to use

the materials on our site.

7. Indemnity

You agree to indemnify us against claims, losses, or damages arising from your use of our services or

8. Governing Law and Dispute Resolution

violation of these Terms, in accordance with Bangladeshi law.

These Terms are governed by the laws of Bangladesh. Disputes will be resolved in the courts of Dhaka, Bangladesh, or through alternative dispute resolution mechanisms as agreed. The failure of us to exercise or enforce any right or provision of these Terms shall not constitute a waiver of such right or provision.

# 9. Changes to These Terms

We may update these Terms to reflect legal or operational changes. Updates will be posted on this page with a revised "Last Updated" date. Continued use constitutes acceptance of the revised Terms. We reserve the right, in our sole discretion, to modify or replace these Terms at any time.

Our Door Is Always Open

Though we're just a two-person team, we're committed to addressing any concerns:

TechtoNauts

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